

FAQs

Tokonameyaki Matsuri (Tokoname Ware Festival) & Agriculture Festival Support Coupons

(1) Regarding coupons

Q When will the coupons be delivered by post?

A The coupons will be delivered by post from the last week of September (September 25~) sequentially as they become ready.

Q The coupons haven't been received yet.

A The coupons of all family members of a household will be delivered to the householder. Please confirm it with your family members living together. Besides this, you can inquire the delivery status at the post office because the coupons will be delivered by acceptance-recorded mail (Tokutei kiroku yubin),

Q I have received the coupons, but the number of the coupon sets does not match the number of the household.

A Tokoname City will deliver coupons for the number of resident registration as of August 1, Reiwa 5 (2023)

Q Where can I use the coupons?

A The coupons will be accepted at available stores. The latest list of these stores (English version) will be posted on the homepage of the City.

<https://www.city.tokoname.aichi.jp/jigyosha/sangyo/1007174/1007228.html>

Q How can I use the coupons?

A With the coupons, you can purchase

- (1) pottery items with the coupons at Tokonameyaki Matsuri (Tokoname Ware Festival) or pottery shops in Tokoname
- (2) agriculture / marine products at agriculture festival or at local produce shops operated directly by Aichi Chita Agriculture Cooperatives or Tokoname Fishery Cooperatives.

Q Can I get change when I use coupons?

A No change is available for purchases with coupons. You can use coupons if the total amount reaches JPY500 or more.

Q Can I use more than one coupon per purchase?

A You can use multiple coupons on a single purchase.

Q Can the coupons be assigned to others?

A The coupons can be assigned to the same household members. Your family's coupons can be used together.

(2) Regarding Tokonameyaki Matsuri (Tokoname Ware Festival) & Agriculture Festival

Q Is there parking available at the Boat Race Tokoname?

A Parking available by free. However, on that day a large crowd is expected, it would be great if you could come by using carpooling or public transportation such like community bus "Grün"

Q Are there any parking space for the people with disabilities in the parking of Boat Race Tokoname?

A Priorith parking spaces for the people with disabilities are available there.